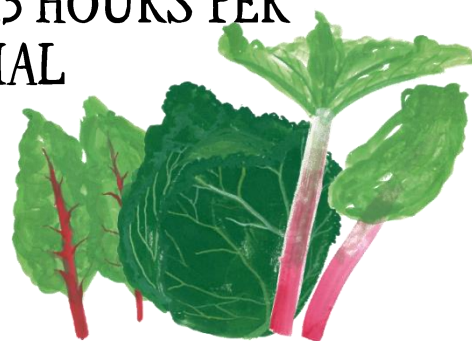


FRONT OF HOUSE TEAM MEMBER FIXED TERM SUMMER CONTRACT 15-25 HOURS PER WEEK - WEEKEND WORKING ESSENTIAL



Why Riverford?

Each week, Riverford delivers outstanding organic food to around 65,000 homes across the UK. This takes loads of brilliant people, from veg growers and box packers to IT experts, and more besides.

We're a friendly, forward-thinking bunch, and our core values run through everything we do. Riverford is 100% employee owned, so working here makes you a 'co-owner' – and it's not just a name! Everyone can play a part in shaping our business. Success means much more than just profits; we want this to be a place people enjoy coming to work, and a business our co-owners feel proud of.

Riverford is proud to be a B Corp; the certification for ethical businesses which work to benefit people and planet. In 2022, we were named one of the Best for the World™ B Corps! This means that our positive impact on staff scored in the top 5% of all B Corps of our size worldwide.

We're thrilled to have made this year's Top 100 UK Best Large Companies list! It's a well-earned recognition of the hard work and passion of our co-owners, and the unique culture we've grown together—a place where everyone can roll up their sleeves, grow, and truly enjoy the journey.



We're owned by
our employees



79th in the UK's Best
Large Companies 2024



Best for the World™
B Corps of 2022



Using business as
a force for good



We're committed to paying
the Real Living Wage

About The Riverford Field Kitchen

Riverford Field Kitchen, our 70-cover farm restaurant, opened in 2005, and has been extraordinarily successful both in terms of reviews, awards and as a way of demonstrating how good seasonal vegetables can be. We change our menu daily according to what's available – if something isn't in season, you won't find it on the menu.

Riverford is driven by an enthusiasm for fresh, seasonal, local and affordable produce and the desire to share this at its best with as many people as possible.

What you'll be doing

You'll be serving wonderful food and locally-sourced drinks; making fresh juices; helping keep the restaurant clean and tidy and occasionally harvesting some produce from our polytunnel and garden.

You will have some experience of waiting in a restaurant and be a natural at dealing with customers. An interest in, and ability to learn about, food, farming and the environment is a must as our guests have a lot of questions for us!

We are looking for drive and determination, while maintaining the culture of a business driven by a love of food and great quality ingredients. You will be customer focused and really understand what our customers are looking for and what makes them happy, maintaining our reputation as a great place to eat.

This is a fixed term summer contract working 15- 25 hours per week with the majority of hours covering weekends, as this is the busiest time for the Field Kitchen. Based out of Wash Barn, Buckfastleigh, Devon, TQ11 0JU

Your responsibilities

- **General front of house duties & service**
- **Problem solving and complaint handling.**
- **Communication with the Kitchen team.**
- **General cleaning duties.**
- **Taking payments.**
- **Responding to customer enquiries.**

Skills & experience

- **Previous waiting experience a bonus**

Personal qualities

- **Desire to work in the catering/hospitality industry**
- **Confident communicator**
- **Efficient and organised worker**
- **Team player**
- **Polite and helpful disposition**

Salary

£12.65 per hour plus Tronc

WHAT'S IN IT FOR YOU?

**33 days holiday pro rata (including bank holidays),
plus an extra 2 days when you hit 5 years with us**

Generous & ethical co-owner pension scheme

**Annual profit share; at least 10% of all our profits are split
equally between all co-owners.**

30% off everything we sell

**Organic breakfasts and lunches, home-cooked
by our canteen chefs, at our two biggest sites**

**Enhanced maternity/paternity pay (plus six months of
free organic veg boxes for you and your new arrival)**

An annual allowance to spend on Riverford branded clothing

Lots of free co-owner social events and celebrations

Flexible working options

2 paid volunteer days per year

**Bike loan scheme (we'll cover the cost
initially so you can get your bike tax-free)**

Life assurance cover

**A generous thank-you gift if you 'recommend a friend' to
work with us too. Lots of people work alongside their loved
ones at Riverford.**

**Wellbeing resources, including Mental Health First Aiders
and access to free health and wellbeing services such as
counselling and physiotherapy. Your wellbeing is a top
priority, and
there's lots of support at Riverford and beyond.**

**Training and progression opportunities open to
all, including fully funded apprenticeships.**

Riverford's values

