

PART TIME MULTI DROP DELIVERY DRIVER

Attleborough



Why Riverford?

Each week, Riverford delivers outstanding organic food to around 65,000 homes across the UK. This takes loads of brilliant people, from veg growers and box packers to IT experts, and more besides.

We're a friendly, forward-thinking bunch, and our core values run through everything we do. Riverford is 100% employee owned, so working here makes you a 'co-owner' – and it's not just a name! Everyone can play a part in shaping our business. Success means much more than just profits; we want this to be a place people enjoy coming to work, and a business our co-owners feel proud of.

Riverford is proud to be a B Corp; the certification for ethical businesses which work to benefit people and planet. In 2022, we were named one of the Best for the World™ B Corps! This means that our positive impact on staff scored in the top 5% of all B Corps of our size worldwide.



We're owned by
our employees



Best for the World™
B Corps of 2022



Using business as
a force for good



We're committed to paying
the Real Living Wage

The friendly faces of our ethical business

Fancy an active, sociable role in a values-driven business? This could be the opportunity for you. As a driver delivering our award-winning veg boxes, you'll be Riverford's #1 ambassador, and the friendly face of the business for most customers!

Days start early, as the sun rises – but you'll soon be out on the roads, bringing exceptional organic food to our community of customers. You'll usually drive the same five rounds from Monday to Friday every week; we deliver to each area on a set day, and carefully plan our routes, to keep carbon emissions low. Routes will vary from location to location.

For deliveries after 8am, we knock on doors to let people know that their veg box has arrived (unless they specifically ask us not to). You can expect to form a real connection with regular customers, and chew the fat with them on the doorstep.

From encounters with wildlife to navigating road closures, no two days are the same. There will be plenty to keep you on your toes! But whatever happens, you'll be part of a close-knit driver team, with supportive local managers always around to help you out if needed.

What you'll be doing

We're looking for an exceptional driver to deliver our organic produce to customers' doorsteps. You'll be driving one of our Riverford branded vans, and will be responsible for delivering a whole range of outstanding organic food and drink – taking time and care to make sure everything arrives in perfect condition, and as promptly as possible.

You might have to go above and beyond; sometimes our customers give us special instructions about where to leave their delivery, or you might find that a customer wants to talk to you about Riverford and what we offer. We want to make sure that we find drivers who are customer-focused and keen to make an excellent impression.

For this role, it's essential that you have a full UK driving licence and previous experience of multi-drop delivery driving.

This role is a permanent contract, 16 hours per week - Working every Thursday & Friday, which is inclusive of Bank Holidays, when applicable. Based out of our distribution hub in Attleborough - Church Farm, Low Rd, Shropham, NR17 1EH. Start and finish times vary but are usually 4am - 6am until finish; flexibility is required.

Your responsibilities

- Load your van with veg boxes and extra items, and deliver them directly to the doorstep of our customers (in line with order sheets) each day.
- Make sure that all boxes and extra items are delivered. All boxes have been pre-ordered, so you'll know exactly how many boxes are to be delivered each day and to whom. Accuracy is essential.
- Follow delivery instructions on round sheets, such as instructions of where to leave boxes, to cover boxes with a cool blanket, etc. Assist with paperwork and general administration to organise rounds.
- Complete deliveries within the required time limits, but without compromising on customer services.
- Keep the delivery vehicle clean and tidy, inside and out, at all times.
- Make the standard safety and maintenance checks to the delivery vehicle each day, and report all faults.
- Make sure that all necessary paperwork relating to deliveries is complete and up to date.
- Collect, fold, and collate the empty vegetable boxes which customers return, on the van and in the dispatch area.
- Understand and appreciate the importance of the fact that Riverford is still close to the soil, and the connections we have to our own farms and grower friends.
- Attend farm technical days to increase your knowledge of our product range, and Riverford as a whole. This will help you be more informed when talking to customers.
- Try to attend regular farm events, to promote Riverford products and attract new customers.

- Have a good knowledge of other products available in our range, in order to talk to customers about other items they could order with their boxes.
- Carry out leaflet drops in existing and new territories as required. Be confident to talk to people on the doorstep about Riverford.
- Understand and adhere to our health and safety policies and procedures.
- Immediately inform us if there are any changes to your driving license or status.
- Be courteous to other road users when driving, and ensure you represent Riverford positively at all times.

Skills & experience

- Good knowledge of the local area.
- A full UK driving licence and own transport are essential.
- 3.5 tonne van driving experience, with previous multi-drop driving experience, ideally a minimum of 60 drops per day.
- Customer facing/customer service experience.
- Attention to detail and excellent accuracy.
- Excellent communication skills.

Personal qualities

- Friendly, positive, and flexible attitude.
- Passion for Riverford and our food.
- Interest in cooking or keen to develop culinary skills.

Salary £13.26 per hour, paid monthly

WHAT'S IN IT FOR YOU?

33 days holiday pro rata (including bank holidays),
plus an extra 2 days when you hit 5 years with us

Generous & ethical co-owner pension scheme

Annual profit share; at least 10% of all our profits are split equally
between all co-owners.

30% off everything we sell

Enhanced maternity/paternity pay (plus six months of
free organic veg boxes for you and your new arrival)

An annual allowance to spend on Riverford branded clothing

Lots of free co-owner social events and celebrations

Flexible working options

2 paid volunteer days per year

Bike loan scheme (we'll cover the cost
initially so you can get your bike tax-free)

Life assurance cover

A generous thank-you gift if you 'recommend a friend' to work with us
too. Lots of people work alongside their loved ones at Riverford.

Wellbeing resources, including Mental Health First Aiders
and access to free health and wellbeing services such as
counselling and physiotherapy.

Your wellbeing is a top priority, and
there's lots of support at Riverford and beyond.

Training and progression opportunities open to
all, including fully funded apprenticeships.



Riverford's values

